

*[Insert name and address of relevant licensing authority and its reference number (optional)]*

**Application for the review of a premises licence or club premises certificate under the  
Licensing Act 2003**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form.  
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

**I Jon Setchell**

*(Insert name of applicant)*

**apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)**

**Part 1 – Premises or club premises details**

<b>Postal address of premises or, if none, ordnance survey map reference or description</b>	
The Seven Wives, Ramsey Road, St Ives	
<b>Post town</b> St Ives	<b>Post code (if known)</b> PE27 5RF

<b>Name of premises licence holder or club holding club premises certificate (if known)</b>
Mr Brandon Bent

<b>Number of premises licence or club premises certificate (if known)</b>
HDC/PRE00133

**Part 2 - Applicant details**

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

**(A) DETAILS OF INDIVIDUAL APPLICANT** (fill in as applicable)

Please tick ✓ yes

Mr  Mrs  Miss  Ms  Other title  
(for example, Rev)

**Surname****First names****I am 18 years old or over**

Please tick ✓ yes

**Current postal  
address if  
different from  
premises  
address****Post town****Post Code****Daytime contact telephone number****E-mail address  
(optional)****(B) DETAILS OF OTHER APPLICANT**

Name and address

Telephone number (if any)

E-mail address (optional)

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address Jon Setchell Environmental Health Officer Pathfinder House St Marys Street HUNTINGDON PE29 3TN
Telephone number (if any) <b>01480 388283</b>
E-mail address (optional) Jon.setchell@huntingdonshire.gov.uk

**This application to review relates to the following licensing objective(s)**

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes ✓

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

Please state the ground(s) for review (please read guidance note 2)

### **Public Nuisance**

The activities taking place at the premises specifically outdoor music events have been proven to be a source of Public Nuisance, to nearby residents.

### **Licensing Background**

Outside Music events at this premises, have been taking place under the amendments made to the Licensing Act 2003 by the Live Music Act 2012.

These amendments deregulated performances of Live and Recorded Music in certain circumstances. Meaning these performances may be staged without the need for a Licence or Authorisation, these circumstances are:

- The performance takes place between 08:00 and 23:00
- The performance takes place at a premises licenced to provided alcohol for consumption on the premises.
- The performance takes place in front of an audience of no more than 500 people

The Live Music Act 2012, also prevents any condition which relates to live or recorded music taking effect.

This premises has been utilising this exemption in order to carry out its outside music events.

However, section 117A, of the Licensing Act 2003, allows for the exempted activities to become a regulated activity by way of a Review of a Premises Licence.

**Please provide as much information as possible to support the application** (please read guidance note 3)

### **Evidence**

The Seven Wives Public House is in the Market Town of ST IVES on Ramsey Road. (JNS EXHIBIT 1)

Environmental Health received 12 Complaints during 2020 concerning noise from amplified outdoor music events from the Seven Wives, Ramsey Road, St Ives, PE27 5RF.

This matter was investigated under the Environmental Protection Act 1990 and a statutory nuisance was established.

In June, July, and August 2020 the Environmental Health Department received 12 individual property complaints concerning outdoor amplified music from the Public House (JNS EXHIBIT 2).

Noise diary sheets were returned to Environmental Health from the complainants detailing the alleged time of nuisance, description of alleged nuisance, how it affected the enjoyment of their property, location of the incident and who caused it (JNS EXHIBIT 3).

The assessment of nuisance takes account of the nature, frequency, duration, and time of day of the disturbance given the location in which the disturbance occurs. The noise level is one consideration and is assessed in accordance with any relevant guidance such as that produced by the British Standards Institute and the World Health Organisation.

Brandon BENT the DPS and licence holder was made aware of the nature of the complaint and advised that noise monitoring equipment would be used to investigate the alleged noise nuisance.

Outdoor noise monitoring equipment was deployed at a complainant(s) property. This evidence, along with the detailed diary sheets and Code of Practice documents established a Statutory Noise Nuisance.

In these circumstances the Council are at Duty to serve a Noise Abatement Notice under the Environmental Protection Act 1990. The Notice along with a covering letter was hand delivered to the Seven Wives on the 5 August 2020 (JNS EXHIBIT 4)

After receiving the Notice Mr BENT, Sarah MARDON (Licensing Officer) and I met on the 19 August 2020 to discuss a way forward. Sarah MARDON discussed the licensing requirement for the premises.

At this time, I explained, that the service of the abatement notice were not just on noise levels only, but also that fact that outdoor music events were happening twice, every weekend, which prevented the neighbouring residents their right of use of enjoyment of their property.

At the meeting, I advised on appropriate noise levels for 1-3 outdoor events and 4-12 events, between the hours of 09:00 -23:00, per calendar year, as identified in the Noise Code of Practice for Pubs and Clubs and Code of Practice on Environmental Noise Control at Concerts. I also provided guidance, appropriate, at that time for COVID-19, which recommended, music levels should be such that not encourage

customers to raise their voices to help prevent the spread of macroscopic droplets that cause COVID-19.

More complaints were received at HDC concerning outdoor amplified music events so further contact was made with Mr BENT on 8 September 2020 reminding him of the noise abatement notice that was served on the 5 August 2020 (JNS EXHIBIT 5).

18 May 2021 the Council received an anonymous complaint concerning outdoor amplified music events (JNS EXHIBIT 6) The Police visited with the Licensing Department to offer advice on the COVID-19 legislation and reiterated the fact that the Noise Abatement Notice was still current.

To date, I believe the Seven Wives have hosted 21 outdoor amplified music events on the following days:

30/05/2021 – 15:00 – 18:30 - Sunday

05/06/2021 – 18:00 – 21:00 - Saturday

06/06/2021 – 15:00 – 18:30 - Sunday

13/06/2021 – 15:15 – 19:00 - Sunday

27/06/2021 – 15:00 – 19:00 - Sunday

04/07/2021 – 12:00 – 19:30 - Sunday

10/07/2021 – 15:00 – 19:00 - Saturday

18/07/2021 – 15:00 – 18:45 - Sunday

25/07/2021 – 15:00 – 19:00 - Sunday

02/08/2021 – 16:00 – 19:00 - Monday

15/08/2021 – 15:00 – 18:45 - Sunday

29/08/2021 – 16:45 – 22:00 - Sunday

30/08/2021 – 15:00 – 18:20 - Monday

04/09/2021 – 19:00 – 21:45 - Saturday

05/09/2021 – 15:00 – 17:45 - Sunday

11/09/2021 – 19:00 – 22:45 - Saturday

12/09/2021 – 15:30 – 19:00 - Sunday

19/09/2021 – 18:30 – 21:00 - Sunday

25/09/2021 – 18:30 – 21:00 - Saturday

26/09/2021 – 15:30 – 21:00 - Sunday

03/10/2021 - 15:30 – 18:30 - Sunday

23 September 2021 I emailed Brandon BENT to make him aware again, that the Council continued to receive complaints concerning outdoor amplified music and remind him that the Abatement Notice served under the Environmental Protection Act 1990 Section 80, was still in force. (JNS EXHIBIT 7)

Noise monitoring was implemented at a neighbouring property to monitor the outdoor

amplified music from the Seven Wives for the events on the 11, 12 September 2021 (JNS EXHIBIT 8), 25, 26 September 2021 (JNS EXHIBIT 9) and 3 October 2021 (JNS EXHIBIT 10). (Audio sample of the noise from the events on 11,12, 25 and 26 September 2021 are available if requested)

On analysis of all the Norsonic records I formed the opinion that the level of noise, combined with the frequency of events, duration, and time of day at which they occurred, constituted unreasonable interference with the complainant's rights to enjoy their property, by preventing the enjoyment of their property during the days (15:00 – 22:45), whilst for example, reading, listening to music, talking to friends and family, watching television, or relaxing in the garden.

### **Conclusion**

Looking at The Noise Council Code of Practice on Environmental Noise Control at Concerts and the Noise Code of Practice for Pubs and Clubs, the Seven Wives must achieve appropriate noise levels and from my calculations this indicates that a reasonable volume for the audience does not seem possible because off site levels cannot be attenuated to a reasonable level.

In order to achieve this the music activities taking place at the premises must be deemed as regulated entertainment and controlled to prevent further nuisance to residents.

Therefore, the suggested following conditions will help to achieve this.

1. Amplified music events outside will be limited to 1 event per calendar month, with a minimum of a two-week interval between events.
2. For each outside music event, a noise management strategy shall be submitted to the Chief Operating Officer of HDC or other appropriate Officer, no later than 14 days prior to each event.
3. The strategy shall identify the
  - a. Location of the source.
  - b. hours of operation,
  - c. the direction of the sound system,
  - d. maximum sound energy output of all the significant noise sources proposed for the event.
  - e. The strategy shall detail the proposed noise attenuation mechanisms to be employed during the event,
  - f. the location of the noise monitoring points,
  - g. the procedure for ensuring that the noise control levels set at noise sensitive locations are complied with.

The noise management strategy shall be agreed by Chief Operating Officer or other appropriate Officer prior to the event taking place.

4. The noise control levels to apply at the noise sensitive locations identified in the noise management strategy shall be set by the Chief Operating Officer or other

appropriate Officer, following consultation with the DPS of the Seven Wives. The noise control levels set shall apply throughout the duration of the event and shall not be exceeded without the prior agreement of the Chief Operating Officer or other appropriate Officer. In the event of extraordinary circumstances, Chief Operating Officer or other appropriate Officer, reserve the right to vary the noise control levels during the event where it is evident that the existing noise control are not sufficient to prevent noise originating from the Seven Wives from causing a public nuisance to residents in the vicinity of the event.

5. A noise propagation test shall be carried out at least 2 hours prior to the start of the event in order to set appropriate control levels at the mixer position. The sound system shall be configured and operated in a similar manner to that intended for the event. The sound source for the test shall be similar in character to the music likely to be produced during the event.
6. A dedicated event noise hotline number for incoming calls only is to be provided to those in sensitive locations and is to be physically manned throughout the duration of the event. Calls from unidentified callers are to be acted upon.
7. A log of telephone calls to the noise hotline number, including name and number of caller and a brief description of issue, shall be kept, and maintained and will be available for inspection by the Licensing Authority during the event and be provided to the Licensing Authority and the Chief Operating Officer or other appropriate Officer following the event.



Have you made an application for review relating to the premises before

Please tick ✓ yes

If yes please state the date of that application

Day Month Year

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**If you have made representations before relating to the premises please state what they were and when you made them**

Please tick ✓

yes

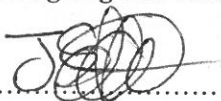
- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

**IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.**

**Part 3 – Signatures** (please read guidance note 4)

**Signature of applicant or applicant's solicitor or other duly authorised agent** (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature



Date

08/10/2021

Capacity

ENVIRONMENTAL HEALTH OFFICER

**Contact name (where not previously given) and postal address for correspondence associated with this application** (please read guidance note 6)

Post town

Post Code

Telephone number (if any)

**If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)**

**Notes for Guidance**

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

# JNS EXHIBIT

1

Seven Wives, St Ives.



Seven Wives, St Ives.



Seven Wives, St Ives.

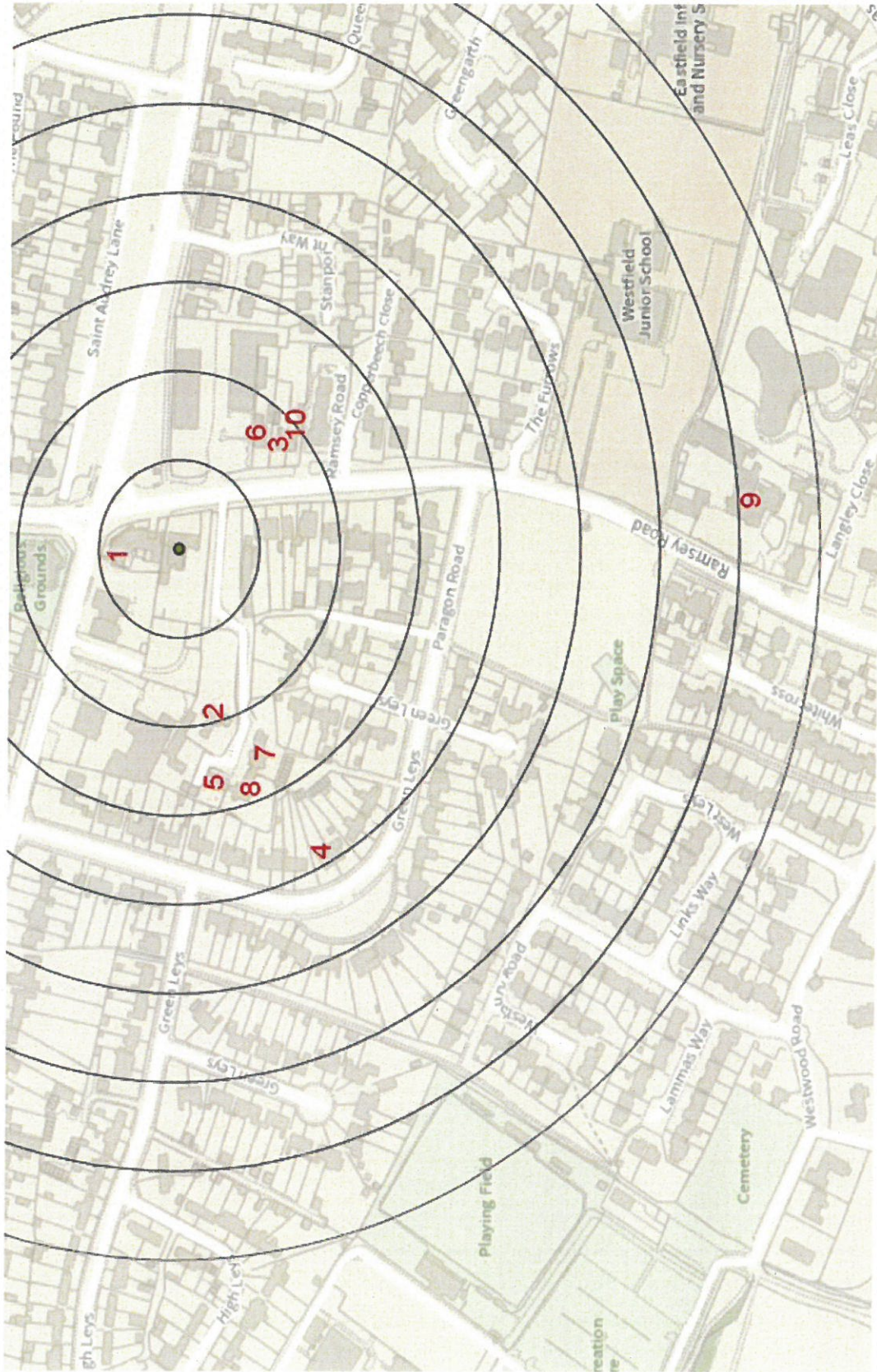




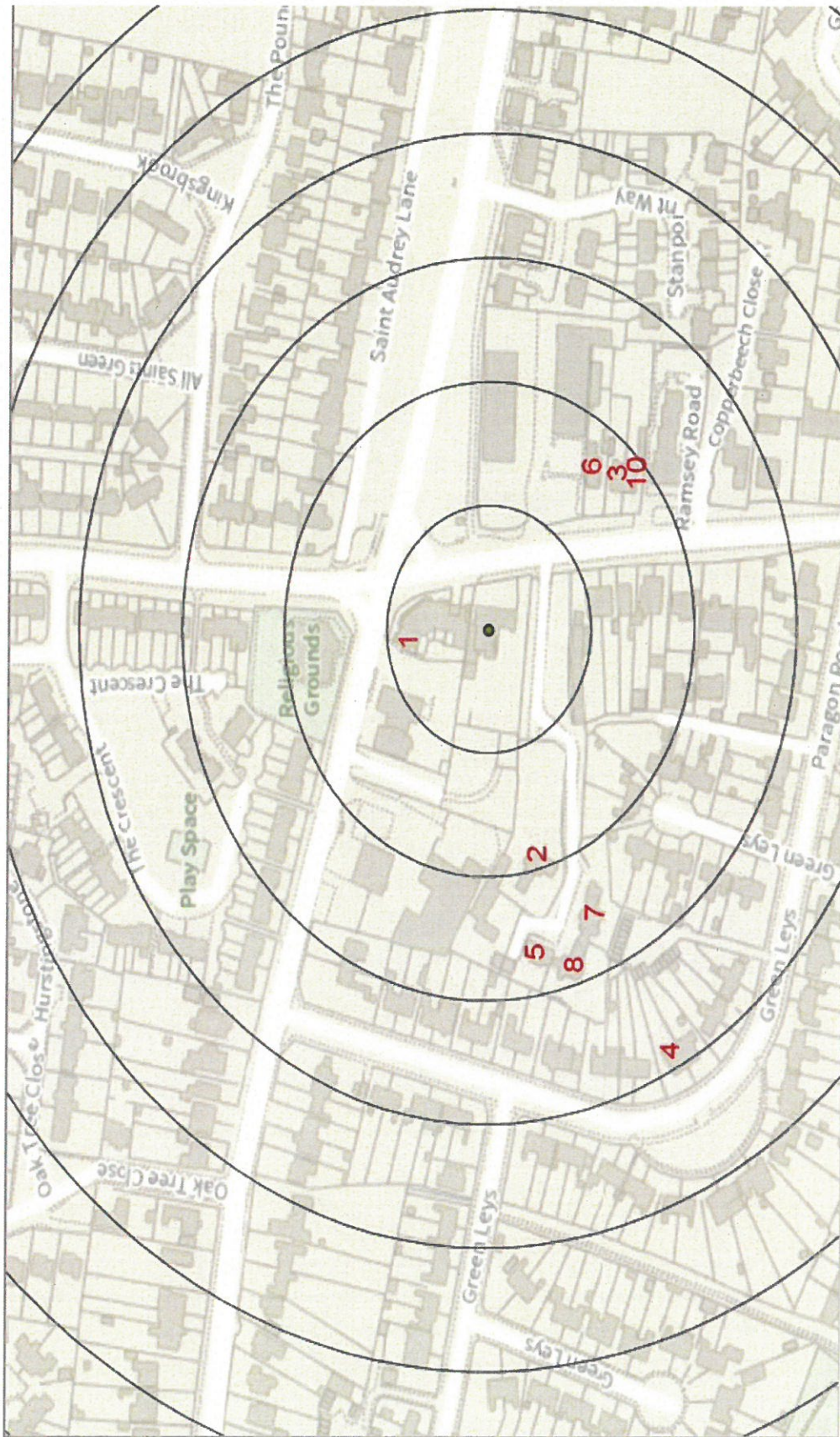
# JNS EXHIBIT

# 2





Contours at 50m 1 – 10 approximant location of complaints received



Contours at 50m 1, 2, 3, 4, 5, 6, 7, 8, 8, 10 approximate location of complaints received

# JNS EXHIBIT

# 3

COMPLAINTS INCIDENT LOG SHEET 130560

Complainant's name

Date	Alleged Nuisance Time on	Alleged Nuisance Time off	Description of Alleged Nuisance	How did it affect the enjoyment of your home?	Where did the incident occur? (address)	Who did it?	How do you know	Witnesses names & addresses. Police Incident Nos
18/07/20	3:30pm	9pm	Playing music on and off between 3:30-9pm. Pre-recorded music (CD) played in the outdoor area at a barely tolerable volume. Volume increased around 8pm.	My main room (kitchen and living/dining room) faces the pub garden. I can hear the music very clearly. I	Seven Wives, St Ives	Landlord	It's very clear that the music is coming from the pub.	No known witnesses, but I am sure other occupants of the building can confirm.
19/07/20	1:15pm	3pm	Band started practicing ready for their performance. The music was well beyond an acceptable or considerate level. Around 1:45pm, the band stopped practicing and they played pre-recorded music in the garden until around 3pm. The pre-recorded music was of a slightly more bearable volume.	Had to close all my windows. I wanted to have a relaxing afternoon in my living room but the volume of their music forces me to either move to my study (where I spend my whole week working from home), or try my best to ignore it - I usually end up with a headache and it's impossible to focus on	Seven Wives, St Ives	Band hired by landlord.	As above. I also called the pub and asked them to turn it down. I had a long conversation with the landlord, explaining that I understood they couldn't block all sound, but that the current volume was having a serious	As above. I was also on the phone to my friend for most of the afternoon, and she could hear the music through my earphones:

19/07/20	3:15pm	6:30pm	Band started playing (with a brief break between 4-5pm). Despite my call to the landlord, the music had not been turned down.	anything with the noise. I called the landlord and politely asked them to turn the music down but they just told me they were within their rights to play so loudly.	Seven Wives, St Ives	Band hired by landlord.	impact. They did not turn the music down.	As above.
			The music was so loud that I had a headache after about ten minutes. I have to keep all my windows closed while they play music to try and block it out, meaning that I can't get any fresh air in the hottest part of the day and don't want to have to leave my flat all afternoon every weekend. I have bought noise-dampening curtains, and tried to				It's very clear that the music is coming from the pub.	

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					<p>block out the music with my Beats headphones (known for being noise-cancelling). I could still hear the music even with my headphones on. At one point I could feel the floor vibrating. I could have gone to my home office on the other side of the building to the pub, but the music is still audible from there and seeing as I spend every week day in that room working from home, I don't want to have to be in there all weekend too. I spent the afternoon on the phone to a friend playing video games on my TV (obviously in the main</p>									
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25/07/20	8pm	11:30pm	Pre-recorded music played in the outdoor area.	room) and couldn't relocate.	Seven Wives, St Ives	Landlord	As above.	As above.
26/07/20	3pm	7pm	Live band playing in the outdoor area. Sounded like there was a microphone on the kick drum, making it louder than necessary for the size of the outdoor area.	Same as for the 19th. This band didn't seem to have an electric guitar, so at least the sound wasn't as sharp, but the use of a microphone on the drums gave me another headache. It's reaching the point where I almost can't stand to	Seven Wives, St Ives	Band hired by landlord.	As above.	As above.

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				<p>be in my flat on the weekends, but as I have a busy job, I like to spend my weekends quietly at home where possible. The past few months where the pub has been closed have been bliss. I am happy to be able to hear the music (as I've said, they can't block all of it), but I just want them to turn it down!</p>	<p>Seven Wives, St Ives</p>	<p>Bands/performers hired by the landlord</p>	<p>As above. I also checked their Facebook page to see how long the noise would last, and that's how I discovered they were having a</p>	<p>As above.</p>
<p>01/08/20</p>	<p>12pm</p>	<p>8:40pm</p>	<p>The pub was holding a mini music festival with four different acts between 12pm and 9pm. The music was on and off throughout this time.</p>	<p>The volume of the music was just as loud as previous occasions, but this was so much worse because it was near constant for over eight hours. I couldn't relax at all due to the volume. I gave up trying to enjoy</p>				

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				<p>being in my front room and had to retreat to my home office, where I put on my headphones. Even with my headphones on and on the opposite side of the building to the pub garden, I could STILL hear the music. I spent the whole afternoon anxious, irritated, and unable to get anything done. I have a stressful, busy job, so not being able to unwind for such a large portion of the weekend (and on a regular basis) is affecting my mental health. It is not possible for me to leave my flat for significant portions</p>		<p>long event with four acts.</p>	
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COMPLAINTS INCIDENT LOG SHEET 130560-2

Date	Alleged Nuisance Time	Alleged Nuisance Time off	Description of Alleged Nuisance	How did it affect the enjoyment of your home?	Where did the incident occur? (address)	Who did it?	How do you know	Witnesses names & addresses, Police Incident Nos
11/7/20	17.00	21.00	Excessive noise in Residential area	Had to raise voices to talk. Cannot hear TV properly. Unable to concentrate.	Seven Wives Public House, Ramsey Road, St Ives PE27 5RF	Band in car Park	Can hear direct source	[Redacted]
12/7/20	15.00	19.00	Excessive noise in Residential area	Had to raise voices to talk. Cannot hear TV properly. Unable to concentrate.	Seven Wives Public House, Ramsey Road, St Ives PE27 5RF	Band in car Park	Can hear direct source	[Redacted]
19/7/20	14.30	17.30	Excessive noise in Residential area	Had to raise voices to talk. Cannot hear TV properly. Unable to concentrate.	Seven Wives Public House, Ramsey Road, St Ives PE27 5RF	Band in car Park	Can hear direct source	[Redacted]
25/7/20	19.00	23.10	Excessive noise in Residential area	Had to raise voices to talk. Cannot hear TV properly. Unable to sleep..	Seven Wives Public House, Ramsey Road, St Ives PE27 5RF	Discotheque played in car Park	Can hear direct source	[Redacted]
26/7/20	15.05	19.15	Excessive noise in Residential area	Had to raise voices to talk. Cannot hear TV properly. Unable to concentrate.	Seven Wives Public House, Ramsey Road, St Ives PE27 5RF	Band in car Park	Can hear direct source	[Redacted]

This log, signed by me, is true to the best of my knowledge and belief and I make it knowing that if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or untrue.

Signed ..... Date .....

Please return completed sheet to Community, Huntingdonshire District Council, Pathfinder House, St Mary's Street, Huntingdon, PE29 3TN



COMPLAINTS INCIDENT LOG SHEET 130560-3

Complainant's name [REDACTED]

Date	Alleged Nuisance Time on	Alleged Nuisance Time off	Description of Alleged Nuisance	How did it affect the enjoyment of your home?	Where did the incident occur? (address)	Who did it?	How do you know	Witnesses names & addresses. Police Incident Nos
11/7/20	18.00	21.00	Loud Music	Cannot speak to each other in the back garden without being drowned out by loud music. The front garden is uninhabitable during the music as the music is so loud you could not even attempt to hold a conversation.	Seven Wives public house, ramsey road.	Seven Wives public house, ramsey road.	I live next door and can see the source of the noise. It is also advertised on website and Facebook	[REDACTED] - [REDACTED] (same as complainant)
12/7/20	15.00	20.00	Loud Music	Cannot speak to each other in the back garden without being drowned out by loud music. The front garden is uninhabitable	Seven Wives public house, ramsey road.	Seven Wives public house, ramsey road.	I live next door and can see the source of the noise. It is also advertised on website and Facebook	[REDACTED] (same as complainant)

19/7/20	16.45	18.00	Loud Music	during the music as the music is so loud you could not even attempt to hold a conversation.	Seven Wives public house, ramsey road.	Seven Wives public house, ramsey road.	I live next door and can see the source of the noise. It is also advertised on website and Facebook	- (same as complainant)
25/7/20	21.00	23.15	Loud Music	Cannot speak to each other in the back garden without being drowned out by loud music. The front garden is uninhabitable during the music as the music is so loud you could not even attempt to hold a conversation.	Seven Wives public house, ramsey road.	Seven Wives public house, ramsey road.	I live next door and can see the source of the noise. It is also advertised on	- (same as complainant)

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				<p>loud music. The front garden is uninhabitable during the music as the music is so loud you could not even attempt to hold a conversation.</p> <p>In this specific instance as it was late, could not sleep as the noise was so loud. Had to turn up television to hear it properly. Windows rattling.</p>				<p>website and Facebook</p>
26/7/20	16.00	19.00	Loud Music	<p>Cannot speak to each other in the back garden without being drowned out by loud music. The</p>	Seven Wives public house, ramsey road.	Seven Wives public house, ramsey road.	<p>I live next door and can see the source of the noise. It is also advertised on</p>	<p>- same as complainant)</p>

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				front garden is uninhabitable during the music as the music is so loud you could not even attempt to hold a conversation.				website and Facebook	

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COMPLAINTS INCIDENT LOG SHEET 130560

Complainant's name

Date	Alleged Nuisance Time on	Alleged Nuisance Time off	Description of Alleged Nuisance	How did it affect the enjoyment of your home?	Where did the incident occur? (address)	Who did it?	How do you know	Witnesses names & addresses, Police Incident Nos
25/07 /2020	19:00	23:15	Excessive Music Volume from Seven Wives.	Unable to use garden area as level of noise from the Seven Wives meant raising our own voices to unnatural high levels for normal conversation. Had to retreat to indoors and close all windows in the height of summer and required to turn the volume up on TV to very high levels in order to be able to hear TV programmes over noise from outside.	Seven Wives Public House. St Ives	The Seven Wives Music venue in their rear garden	Events published on their website and social media, additionally we heard and suffered the noise and distress caused.	
26/07	15:00	20:00	Excessive Music Volume	Unable to use	Seven Wives	The Seven	Events published	

/2020			<p>from Seven Wives.</p>	<p>garden area as level of noise from the Seven Wives meant raising our own voices to unnatural high levels for normal conversation. Had to retreat to indoors and close all windows in the height of summer and required to turn the volume up on TV to very high levels in order to be able to hear TV programmes over noise from outside.</p>	<p>Public House. St Ives</p>	<p>Wives Music venue in their rear garden</p>	<p>on their website and social media, additionally we heard and suffered the noise and distress caused.</p>	
01/08 /2020	12.00	20.30	<p>Excessive Music Volume &amp; Audience participation in Music Choruses singing and football chanting and</p>	<p>Unable to relax and enjoy our garden outside and moving inside the level of</p>	<p>Seven Wives Public House St Ives</p>	<p>The Seven Wives Music venue in their rear garden and</p>	<p>The level of noise generated from the Public House was very audible</p>	

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			cheering during televised football match	noise was still very apparent over TV volume indoors.		outdoor televised football match	and clearly generated from the public house.	
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This log, signed by me, is true to the best of my knowledge and belief and I make it knowing that if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Signed 

Please return completed sheet to Community, Huntingdonshire District Council, Pathfinder House, St Mary's Street, Huntingdon, PE29 3TN

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All personal information that you provide to us is managed in accordance with our Privacy Policy. Please visit the Privacy Notice for Community - Regulation and Enforcement on our website (<https://www.huntingdonshire.gov.uk/licensing/community-regulation-and-enforcement-privacy-notice/>) where you can find information about how we handle your information and your rights of access.

COMPLAINTS INCIDENT LOG SHEET 130560

Complainant's name [REDACTED]

Date	Alleged Nuisance Time on	Alleged Nuisance Time off	Description of Alleged Nuisance	How did it affect the enjoyment of your home?	Where did the incident occur? (address)	Who did it?	How do you know	Witnesses names & addresses. Police Incident Nos
Saturday 25/7/20	Around 7pm	Soon after 11pm	Loud music with a heavy bassline	The noise substantially interfered with the enjoyment of our garden and home	7 Wives Pub	7 Wives Pub	We could hear it and pinpointed it from our driveway	
Sunday 26/7/20	Around 3 pm	After 7 pm	Loud music	The noise substantially interfered with the enjoyment of our garden and home	7 Wives Pub	7 Wives Pub	We could hear it and pinpointed it from our driveway	
Saturday 1/8/20	Before 3 pm (arrived home at that time)	After 7.45 (closed windows and put TV on loud to drown 7 Wives noise)	Loud music but seemed not quite as loud as previous times; could also hear audience shouting at events happening in FA cup final	The loud music and football-related noises substantially interfered with the enjoyment of our garden and home	7 Wives Pub	7 Wives Pub	We could hear it and pinpointed it from our driveway	

This log, signed by me, is true to the best of my knowledge and belief and I make it knowing that if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Please return completed sheet to Community, Huntingdonshire District Council, Pathfinder House, St Mary's Street, Huntingdon, PE29 3TN

# JNS EXHIBIT

4

Mr Brandon Bent  
The Seven Wives  
Ramsey Road  
ST IVES  
PE27 5RF



Pathfinder House, St Mary's Street  
Huntingdon PE29 3TN  
[www.huntingdonshire.gov.uk](http://www.huntingdonshire.gov.uk)

Our Ref      EH/JNS/130560/EPA 08/20  
Date          05 August 2020

Dear Mr Bent

**Re: Environmental Protection Act 1990, Section 80**

I write with regard to music events at the Seven Wives, Ramsey Road, ST IVES, PE27 5RF. I regret to inform you that the outcome of the Council's investigations into complaints about music noise from your property are now complete and I am satisfied that the noise from amplified music amounts to a statutory noise nuisance. The investigations were conducted by use of noise recording equipment.

In these circumstances I must advise you to take immediate action to resolve this problem. I have enclosed a Noise Abatement Notice with this letter. I must also draw your attention to the appeal provisions set out on the reverse of the notice. Please note that any contravention against the notice carries an unlimited fine on conviction in the Magistrates Court. I also enclosed an advisory leaflet that has also been sent to the complainant(s).

I am unable to release the details of the complainant(s) as this is confidential information but if you wish to discuss this matter please do not hesitate to contact me on the below number.

Yours sincerely,

**Jon Setchell**  
**Environmental Health Officer**  
**Community**

**☎ 01480 388283**  
**Fax 01480 388361**  
**[Jon.setchell@huntingdonshire.gov.uk](mailto:Jon.setchell@huntingdonshire.gov.uk)**

Enc

ENVIRONMENTAL PROTECTION ACT 1990  
section 80

COPY

## Abatement Notice in respect of Noise Nuisance

Ref: EPA 08/20

To: Mr Brandon Bent

at: The Seven Wives, Ramsey Road, St Ives, PE27 5RF

**TAKE NOTICE** that under the provisions of the Environmental Protection Act 1990 the Huntingdonshire District Council

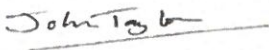
being satisfied of the likely recurrence of noise amounting to a statutory nuisance under section 79(1)(g) of that Act at properties in the vicinity of **The Seven Wives, Ramsey Road, St Ives, PE27 5RF**

within the district of the Council arising from the noise of outdoor amplified music.

**HEREBY REQUIRE YOU**, as the person(s) responsible for the said nuisance, within 24 hours from the service of this notice to abate the same and also **HEREBY PROHIBIT** the recurrence of the same and for that purpose require you to: **cease or cause to cease the playing of amplified music at such a level likely to cause a statutory nuisance to occupiers of neighbouring properties.**

**IF** without reasonable excuse you contravene or fail to comply with any requirements of this notice you will be guilty of an offence under section 80(4) of the Environmental Protection Act 1990. A person who commits an offence on industrial, trade or business premises will be liable on summary conviction to an unlimited fine.

The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance.



Chief Operating Officer  
(the officer appointed for this purpose)

Date 05 August 2020

Please address any communications to:

Huntingdonshire District Council  
Community Services  
Pathfinder House  
St Mary's Street  
Huntingdon  
PE29 3TN

**N.B. The person served with this notice may appeal against the notice to a magistrates' court within 21 days beginning with the date of service of the notice. See notes on the reverse of this form.**



# JNS EXHIBIT

# 5

**Jon Setchell**

---

**From:** Setchell, Jon (Env. Health)  
**Sent:** 08 September 2020 09:30  
**To:** [REDACTED]  
**Cc:** thesevenwives@outlook.com  
**Subject:** FW: Seven Wives  
**Attachments:** 00206BB71D02200908092612.pdf; advice-to-householders-neighbourhood-noise-complaints.pdf

**Mr Bandon Bent  
The Seven Wives  
Ramsey Road  
ST IVES  
PE27 5RF**

**Our Ref:** DOS/JNS/EPA08/20

08 September 2020

Dear Mr Brent,

**Environmental Protection Act 1990  
Complaint Regarding Noise Nuisance**

I regret to inform you that the Council has received further noise complaint concerning the amplified music event on the 6 September 2020 from the Seven Wives, Ramsey Road, St Ives, PE27 5RF. I write to remind you that the Abatement Notice served on you under the Environmental Protection Act 1990 Section 80, is still in force. I enclosed a copy of the Notice served 5 August 2020.

The Council is obliged to investigate all such complaints in accordance with the requirements of the Environmental Protection Act. During the course of the investigation noise-monitoring equipment is likely to be used to record samples of the noise complained about. The information gathered in this way will be used to help decide whether or not the complaint is justified and may subsequently be used as evidence.

You may feel that the complaint is unjustified or that there is additional information that I should be aware of and I invite you to contact me to discuss this matter.

If a person on whom an Abatement Notice has been served fails, without reasonable cause, to comply, he/she will have committed an offence. Please note that the maximum fine for any contravention against the notice carries a maximum fine of Level 5 on conviction in the Magistrates Court.

If you are responsible for any noise which is likely to have an unreasonable impact upon any neighbours then I would urge you to carefully consider your actions before this investigation proceeds any further. I enclose another advisory leaflet, which has been enclosed in previous correspondences.

Please note that I am unable to release the details of the complainant(s) as this is confidential information. If you would like to discuss any of the above be contact me on the below number.

Yours sincerely

**Jon Setchell** Environmental Health Officer  
Environmental and Community Health Services  
Tel 01480 388283 | Fax 01480 388361

---

**From:** Setchell, Jon (Env. Health)

**Sent:** 03 September 2020 11:14

**To:** [REDACTED]

**Subject:** Seven Wives

Dear Mr Bent,

I would like to confirm what was agreed in our telephone conversation on the 20/09/20.

It was agreed that your next amplified music event will be on the 26 September 2020 between 17:00 and 20:00 or 18:00 – 21:00. You will adhere to the recommended noise conditions as provided to you in a meeting on the 19 August 2020.

You also mentioned that you may also have further music events and these will be acoustic at the Seven Wives. For the avoidance of doubt this music played will not have any amplification.

Please can you confirm when you intend to have an acoustic event so that I can advise the residents appropriately.

If you would like to discuss this matter please do not hesitate to contact me.

Regards,

Jon Setchell  
Environmental Health  
01480 388283



**ENVIRONMENTAL PROTECTION ACT 1990  
section 80**

**Abatement Notice In respect of Noise Nuisance**

Ref: EPA 08/20

To: Mr Brandon Bent

at: The Seven Wives, Ramsey Road, St Ives, PE27 5RF

**TAKE NOTICE** that under the provisions of the Environmental Protection Act 1990 the Huntingdonshire District Council

being satisfied of the likely recurrence of noise amounting to a statutory nuisance under section 79(1)(g) of that Act at properties in the vicinity of The Seven Wives, Ramsey Road, St Ives, PE27 5RF

within the district of the Council arising from the noise of outdoor amplified music.

**HEREBY REQUIRE YOU**, as the person(s) responsible for the said nuisance, within 24 hours from the service of this notice to abate the same and also **HEREBY PROHIBIT** the recurrence of the same and for that purpose require you to: ~~cease or cause to cease~~ the playing of amplified music at such a level likely to cause a statutory nuisance to occupiers of neighbouring properties.

IF without reasonable excuse you contravene or fail to comply with any requirements of this notice you will be guilty of an offence under section 80(4) of the Environmental Protection Act 1990. A person who commits an offence on industrial, trade or business premises will be liable on summary conviction to an unlimited fine.

The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance.

*John Taylor*

Chief Operating Officer  
(the officer appointed for this purpose)

Date 05 August 2020

Please address any communications to:

Huntingdonshire District Council  
Community Services  
Pathfinder House  
St Mary's Street  
Huntingdon  
PE29 3TN

**N.B.** The person served with this notice may appeal against the notice to a magistrates' court within 21 days beginning with the date of service of the notice. See notes on the reverse of this form.

The Statutory Nuisance (Appeals) Regulations 1995 provide as follows:-

**APPEALS UNDER SECTION 80 (3) OF THE ENVIRONMENTAL PROTECTION ACT 1990 ("the 1990 Act")**

- 2 (1) The provisions of this regulation apply in relation to an appeal brought by any person under section 80(3) of the 1990 Act (appeals to magistrates) against an abatement notice served upon him by a local authority.
- (2) The grounds on which a person served with such a notice may appeal under section 80(3) are any one or more of the following grounds that are appropriate in the circumstances of the particular case-
- (a) that the abatement notice is not justified by section 80 of the 1990 Act (summary proceedings for statutory nuisances);
- (b) that there has been some informality, defect or error in, or in connection with, the abatement notice, or in, or in connection with, any copy of the abatement notice served under section 80A(3) (certain notices in respect of vehicles, machinery or equipment)
- (c) that the authority have refused unreasonably to accept compliance with alternative requirements, or that the requirements of the abatement notice are otherwise unreasonably in character or extent, or are unnecessary;
- (d) that the time, or, where more than one time is specified, any of the times, within which the requirements of the abatement notice are to be complied with is not reasonably sufficient for the purpose;
- (e) where the nuisance to which the notice relates -
- (i) is a nuisance falling within section 79(1)(a), (d), (e), (f), (fa) or (g) of the 1990 Act and arises on industrial, trade or business premises, or
- (ii) is a nuisance falling within section 79(1)(b), of the 1990 Act and the smoke is emitted from a chimney, or
- (iii) is a nuisance falling within section 79(1)(ga) of the 1990 Act and is noise emitted from or caused by a vehicle, machinery or equipment being used for industrial, trade or business purposes, or
- (iv) is a nuisance falling within section 79(1)(b) of the 1990 Act and -
- (aa) the artificial light is emitted from industrial, trade or business premises, or
- (bb) the artificial light (not being light to which sub-paragraph (aa) applies) is emitted by lights used for the purpose only of illuminating an outdoor relevant sports facility (within the meaning given by section 80(8A) of the 1990 Act),
- that the best practicable means were used to prevent, or to counteract the effects of, the nuisance;
- (f) that, in the case of a nuisance under section 79(1)(g) or (ga) of the 1990 Act (noise emitted from premises), the requirements imposed by the abatement notice by virtue of section 80(1)(a) of the Act are more onerous than the requirements for the time being in force, in relation to the noise to which the notice relates, of -
- (i) any notice served under section 60 or 66 of the Control of Pollution Act 1974 ("the 1974 Act") (control of noise on construction sites and from certain premises),
- (ii) any consent given under section 61 or 65 of the 1974 Act (consent for work on construction sites and consent for noise to exceed registered level in a noise abatement zone), or
- (iii) any determination made under section 67 of the 1974 Act (noise control of new buildings);
- (g) that, in the case of a nuisance under section 79(1)(ga) of the 1990 Act (noise emitted from or caused by vehicles, machinery or equipment), the requirements imposed by the abatement notice by virtue of section 80(1)(a) of the Act are more onerous than the requirements for the time being in force, in relation to the noise to which the notice relates, of any condition of a consent given under paragraph 1 of Schedule 2 to the Noise and Statutory Nuisance Act 1993 (loudspeakers in streets or roads);
- (h) that the abatement notice should have been served on some person instead of the appellant, being -
- (i) the person responsible for the nuisance, or
- (ii) person responsible for the vehicle, machinery or equipment, or
- (iii) in the case of a nuisance arising from any defect of a structural character, the owner of the premises, or
- (iv) in the case where the person responsible for the nuisance cannot be found or the nuisance has not yet occurred, the owner or occupier of the premises;
- (i) that the abatement notice might lawfully have been served on some person instead of the appellant being -
- (i) in the case where the appellant is the owner of the premises, the occupier of the premises; or
- (ii) in the case where the appellant is the occupier of the premises, the owner of the premises, and that it would have been equitable for it to have been so served;
- (j) that the abatement notice might lawfully have been served on some person in addition to the appellant, being -
- (i) a person also responsible for the nuisance, or
- (ii) a person who is also owner of the premises, or
- (iii) a person who is also an occupier of the premises, or
- (iv) a person who is also the person responsible for the vehicle, machinery or equipment, and that it would have been equitable for it to have been so served.
- (3) If and so far as an appeal is based on the ground of some informality, defect or error in, or in connection with, the abatement notice, or in, or in connection with, any copy of the notice served under section 80A(3), the court shall dismiss the appeal if it is satisfied that the informality, defect or error was not a material one.
- (4) Where the grounds upon which an appeal is brought include a ground specified in paragraph (2)(i) or (j) above, the appellant shall serve a copy of his notice of appeal on any other person referred to, and in the case of any appeal to which these regulations apply he may serve a copy of his notice of appeal on any other person having an estate or interest in the premises, vehicle, machinery or equipment in question.
- (5) On the hearing of the appeal the court may-
- (a) quash the abatement notice to which the appeal relates, or
- (b) vary the abatement notice in favour of the appellant, in such manner as it thinks fit, or
- (c) dismiss the appeal;
- and an abatement notice that is varied under sub-paragraph (b) above shall be final and shall otherwise have effect, as so varied, as if it had been so made by the local authority.
- (6) Subject to paragraph (7) below, on the hearing of an appeal the court may make such order as it thinks fit -
- (a) with respect to the person by whom any work is to be executed and the contribution to be made by any person towards the cost of the work, or
- (b) proportions in which any expenses which may become recoverable by the authority under Part III of the 1990 Act are to be borne by the appellant and by any other person
- (7) In exercising its powers under paragraph (6) above, the court -
- (a) shall have regard, as between an owner and an occupier, to the terms and conditions, whether contractual or statutory, of any relevant tenancy and to the nature of the works required, and
- (b) shall be satisfied, before it imposes any requirement there under on any person other than the appellant, that that person has received a copy of the notice of appeal in pursuance of paragraph (4) above

**SUSPENSION OF NOTICE**

- 3 (1) Where-
- (a) an appeal is brought against an abatement notice served under section 80 or section 80A of the 1990 Act, and -
- (b) either-
- (i) compliance with the abatement notice would involve any person in expenditure on the carrying out of the works before the hearing of the appeal, or
- (ii) in the case of a nuisance under section 79(1)(g) or (ga) of the 1990 Act, the noise to which the abatement notice relates is noise necessarily caused in the course of the performance of some duty imposed by law on the appellant, and
- (c) either paragraph (2) does not apply, or it does apply but the requirements of paragraph (3) have not been met, the abatement notice shall be suspended until the appeal has been abandoned or decided by the court.
- (2) This paragraph applies where -
- (a) nuisance to which the abatement notice relates is
- (i) injurious to health, or
- (ii) is likely to be of a limited duration such that suspension of the notice would render it of no practical effect, or
- (b) the expenditure which would be incurred by any person in the carrying out of works in compliance with the abatement notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.
- 3 Where paragraph (2) applies the abatement notice -
- (a) shall include a statement that paragraph (2) applies, and that as a consequence it shall have effect notwithstanding any appeal to a magistrates' court which has not been decided by the court, and
- (b) shall include a statement as to which of the grounds set out in paragraph (2) apply.

# Neighbourhood Noise Complaints

## Advice to Householders

This leaflet is designed to explain how you and the Council can deal with noise in residential areas



### Noise Nuisance

In judging nuisance actions the Courts have accepted that a certain amount of inconvenience, annoyance and disturbance must be acceptable.

Otherwise, it would not be possible to mow lawns, ring church bells or even talk loudly in your own garden. The key question is "Is the noise more than is tolerable to a reasonable person?" The loudness, type, time and duration of a noise and the characteristics of the neighbourhood are all important factors in assessing noise for nuisance. To be a statutory nuisance noise must **significantly** interfere with your use or enjoyment of land or property.

Sources of neighbourhood noise can be diverse. The main complaints are about loud music and TV, barking dogs, DIY and misfiring alarms. If you are being disturbed by noise from residential neighbours there are three possible reasons:

- ◆ They are behaving unreasonably or some defect has occurred. For instance, they may be frequently playing loud music late at night or allowing their dog to bark continuously or an audible intruder alarm may be regularly misfiring when they are away.
- ◆ The neighbours are behaving normally, but the sound insulation in the walls or floors between you may be inadequate.
- ◆ You may have become over-sensitive to the noise, particularly if you do not get on with your neighbours. Some people will "tune in" to a particular noise and find it annoying even when most other people would not.

### What can you do if you believe you are suffering from noise nuisance?

The first thing to do is to approach your neighbour where practical. Politely explain that you are being troubled by the noise, ask them to stop or reduce the noise to an acceptable level and keep a written record of your conversation. If the problem continues, write to them explaining the effect that the noise is having on you. Ask them to stop or reduce the noise and refer to any previous conversations you may have had. Keep a copy of your letter and start a diary of events that disturb you.

Most disputes are best settled by people talking about the problems and showing consideration for each other. This may be assisted by use of a mediation service and the Council supports the Cambridge Mediation Service whose details are listed under "Useful Contacts" at the end of this leaflet.

### What happens if the noise continues?

Normally the Environmental Protection Act 1990 is used to deal with cases of neighbourhood noise which amount to a nuisance. This Act allows the Council to take action to abate the noise or you to take a case to the local Magistrates Court.

Within 7 working days of receipt of a complaint Environmental Health Officers will start an investigation and will assess the available evidence to determine if the problem amounts to a statutory nuisance. At no time during an investigation will your identity be discussed with the person complained about unless the Council is legally bound to do so. This usually occurs only when Court proceedings are necessary.

### How will your complaint be investigated?

The Council will take reasonable steps to investigate your complaint and your co-operation will be essential. You may be requested to keep a log sheet over a period of time to give the investigating officer an insight into the nature and frequency of the noise you have complained about. The information will assist him in making a decision on the best way to investigate and deal with your problem. He will be able to decide whether a visit to the person causing the problem is appropriate or if noise measuring or recording equipment should be used because the noise occurs at night or at irregular intervals. If you do not complete a log when requested your complaint will be closed.

On completion of the Environmental Health Officer's investigation you will be advised of the conclusions and of any further action which may be possible.

### **What will the alleged source be told?**

When you return your log sheet the Council will consider what actions are necessary to further investigate your complaint. If it is decided that noise monitoring equipment will be used to collect data which may contain collateral information then the Council will write to the alleged source at this point to comply with Human Rights Legislation.

### **How long will the investigation take?**

This depends upon the nature and frequency of the noise. In some cases the existence of a noise nuisance can be determined relatively quickly but others may require more detailed investigation and evidence gathering.

### **What will the Council do if a nuisance is found to exist?**

If the Council is satisfied that a statutory nuisance exists, it will point this out to the person responsible and will seek to resolve the problem informally. If this is not possible, an Abatement Notice will be served requiring the person responsible to stop the nuisance. The person receiving the notice can appeal against the terms of the notice at the Magistrates Court.

### **What if the nuisance is caused by a business?**

The law recognises that some businesses have to make a noise in connection with their lawful operations. Therefore Business and Trade premises are able to defend against an abatement notice by demonstrating that they are employing the "Best Practicable Means" to prevent or minimise noise nuisance. In taking abatement action the Council will have regard to this defence.

### **Court Action**

The Council can only take court action following the service of an abatement notice which has not been complied with. This will only be considered as a last resort. If the Council initiates court proceedings then you must be prepared to give evidence to the Court under oath.

### **Penalties**

A person who is found guilty of an offence is liable to an unlimited fine.

### **Individual Action**

When the Council investigates noise complaints they do so from an impartial position. You may be advised that no nuisance was found or that it was not possible to gather evidence of nuisance even after reasonable investigations. In such circumstances you can take your complaint directly to the Magistrates Court using the procedure set out in Section 82 of the Environmental Protection Act 1990. To do this you will still require a substantial amount of evidence and should contact the Clerk of the Court at the local Magistrates Court to discuss the procedure. You may also wish to seek independent legal advice regarding the above and your civil rights.

### **Useful Contacts**

#### **The Clerk to the Justices**

Peterborough, Huntingdon and Fenland Magistrates' Court,  
Bridge Street,  
Peterborough,  
PE1 1ED  
(DX 742250 PETERBOROUGH 23)  
Tel: 0845 310 0575  
[www.hmcourts-service.gov.uk](http://www.hmcourts-service.gov.uk)

#### **Cambridge Mediation Services**

Llandaff Chambers,  
2 Regent Street,  
Cambridge,  
CB2 1AX  
Tel: 01223 302514

#### **Citizens Advice Bureaux**

Huntingdon Tel: 01480 388900  
St Ives Tel: 01480 388909  
St Neots Tel: 01480 388

### **For more information**

Environmental and Community Health Services  
Huntingdonshire District Council  
Pathfinder House  
St Mary's Street  
Huntingdon  
PE29 3TN

Tel: 01480 388302  
Email: [envhealth@huntingdonshire.gov.uk](mailto:envhealth@huntingdonshire.gov.uk)  
Website: [www.huntingdonshire.gov.uk](http://www.huntingdonshire.gov.uk)

# JNS EXHIBIT

# 6



Environmental Health,  
Huntingdonshire District Council,  
Pathfinder House,  
St Mary's Street,  
Huntingdon,  
PE29 3TN

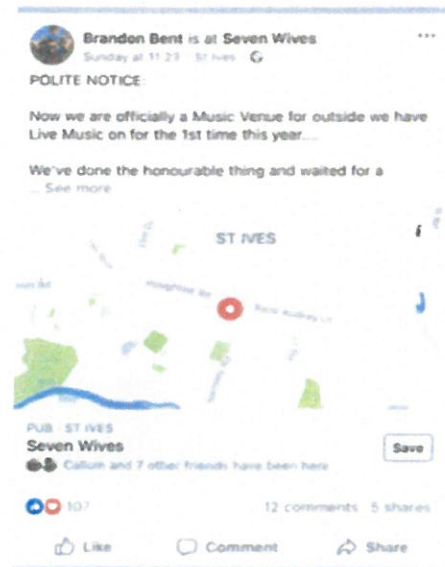


Attention of Mr Jon Setchell

**Reference: Seven Wives Public House, Ramsey Road, St Ives**

I would like to draw your attention to the live music that has been advertised at the Seven Wives Public House. As they have a Noise abatement order how can this be possible? We hope you will be monitoring these events and all others that they plan to have. Please note they consider and advertise themselves as an outside music venue, again how can this be possible with a Noise abatement order against them?

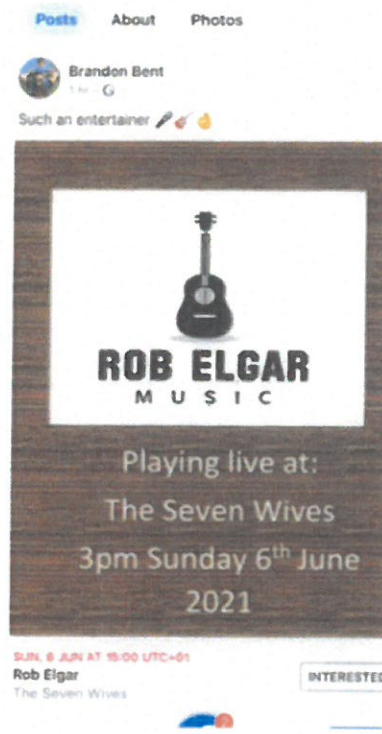
Why are HDC promoting the Seven Wives on their Facebook page when it is HDC that have served the Noise abatement notice? This should be pulled immediately.



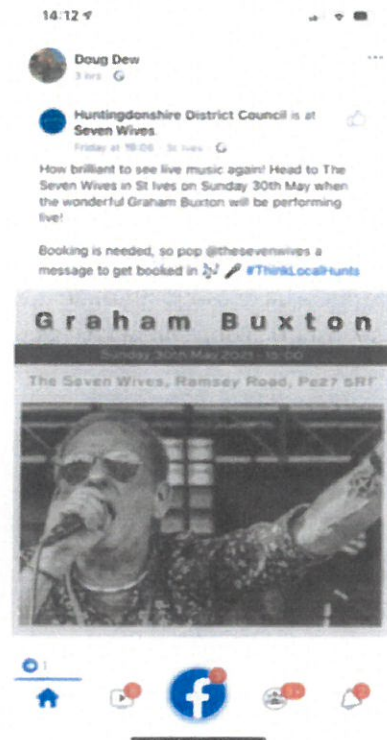
**5<sup>th</sup> June 2021**



**6<sup>th</sup> June 2021**



**30<sup>th</sup> May 2021**



# JNS EXHIBIT

7

**Jon Setchell**

---

**From:** Jon Setchell  
**Sent:** 23 September 2021 12:24  
**To:** [REDACTED] thesevenwives@outlook.com  
**Subject:** Seven Wives  
**Attachments:** 00206BB71D02200908092612.pdf; advice-to-householders-neighbourhood-noise-complaints.pdf

**Mr Bandon Bent  
The Seven Wives  
Ramsey Road  
ST IVES  
PE27 5RF**

23 September 2021

Dear Mr Brent,

**Environmental Protection Act 1990  
Complaint Regarding Noise Nuisance**

I regret to inform you that the Council has received further noise complaint concerning amplified outdoor music events from the Seven Wives, Ramsey Road, St Ives, PE27 5RF. I write to remind you that the Abatement Notice served on you under the Environmental Protection Act 1990 Section 80, is still in force. I enclosed a copy of the Notice served 5 August 2020.

The Council is obliged to investigate all such complaints in accordance with the requirements of the Environmental Protection Act. During the course of the investigation noise-monitoring equipment is likely to be used to record samples of the noise complained about. The information gathered in this way will be used to help decide whether or not the complaint is justified and may subsequently be used as evidence.

You may feel that the complaint is unjustified or that there is additional information that I should be aware of and I invite you to contact me to discuss this matter.

If a person on whom an Abatement Notice has been served fails, without reasonable cause, to comply, he/she will have committed an offence. Please note that the maximum fine for any contravention against the notice carries a unlimited fine on conviction in the Magistrates Court.

If you are responsible for any noise which is likely to have an unreasonable impact upon any neighbours then I would urge you to carefully consider your actions before this investigation proceeds any further. I enclose another advisory leaflet, which has been enclosed in previous correspondences.

Please note that I am unable to release the details of the complainant(s) as this is confidential information. If you would like to discuss any of the above be contact me on the below number.

Yours sincerely

**Jon Setchell** Environmental Health Officer

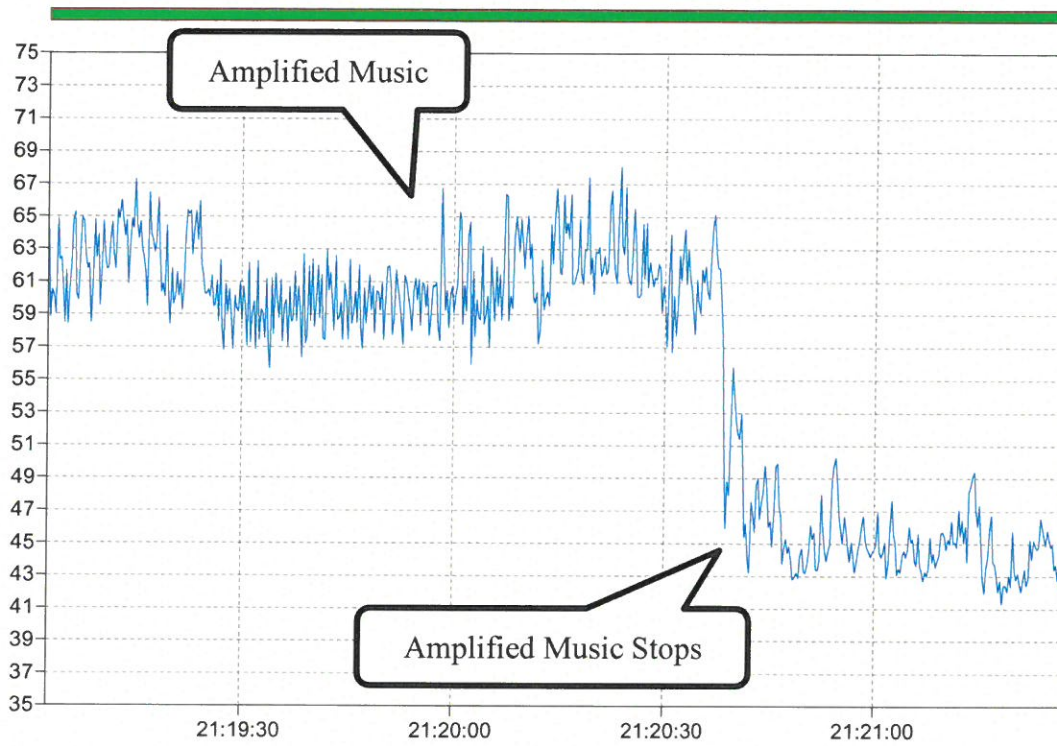
# JNS EXHIBIT

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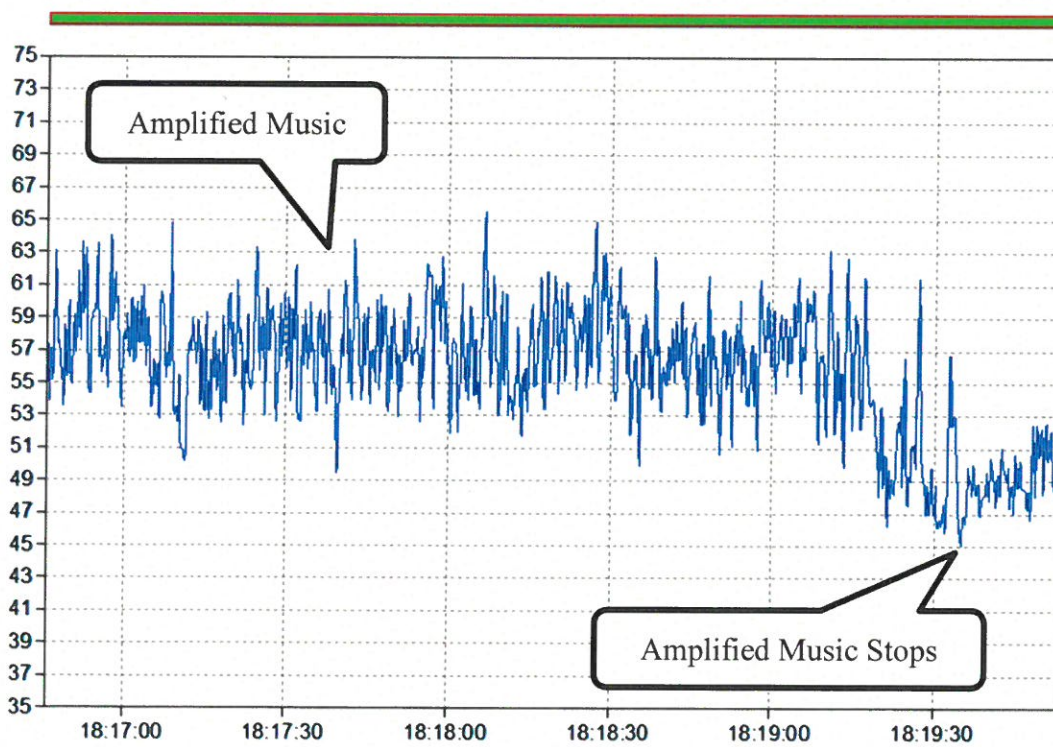
**Norsonic AS**  
P.O.Box 24  
N-3421 Lierskogen, Norway  
Tel. +47 3285 8900, Fax +47 3285 2208  
[www.norsonic.com](http://www.norsonic.com), [info@norsonic.com](mailto:info@norsonic.com)



JNS EXHIBIT 8



11/09/21



12/09/2021

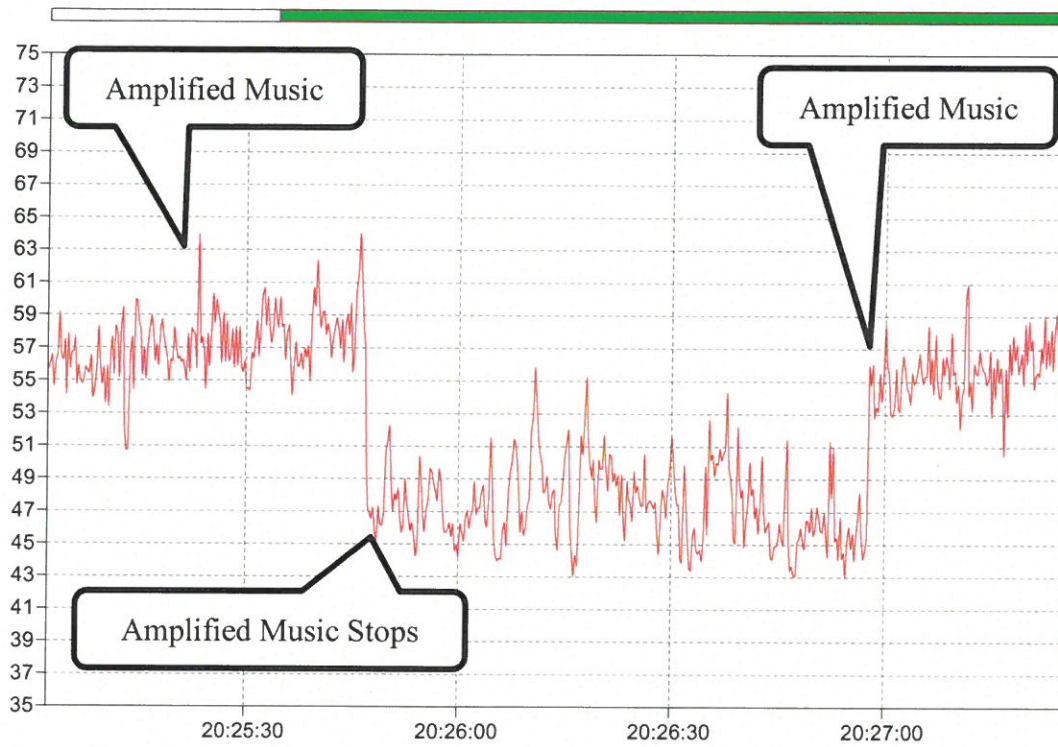
# JNS EXHIBIT

9

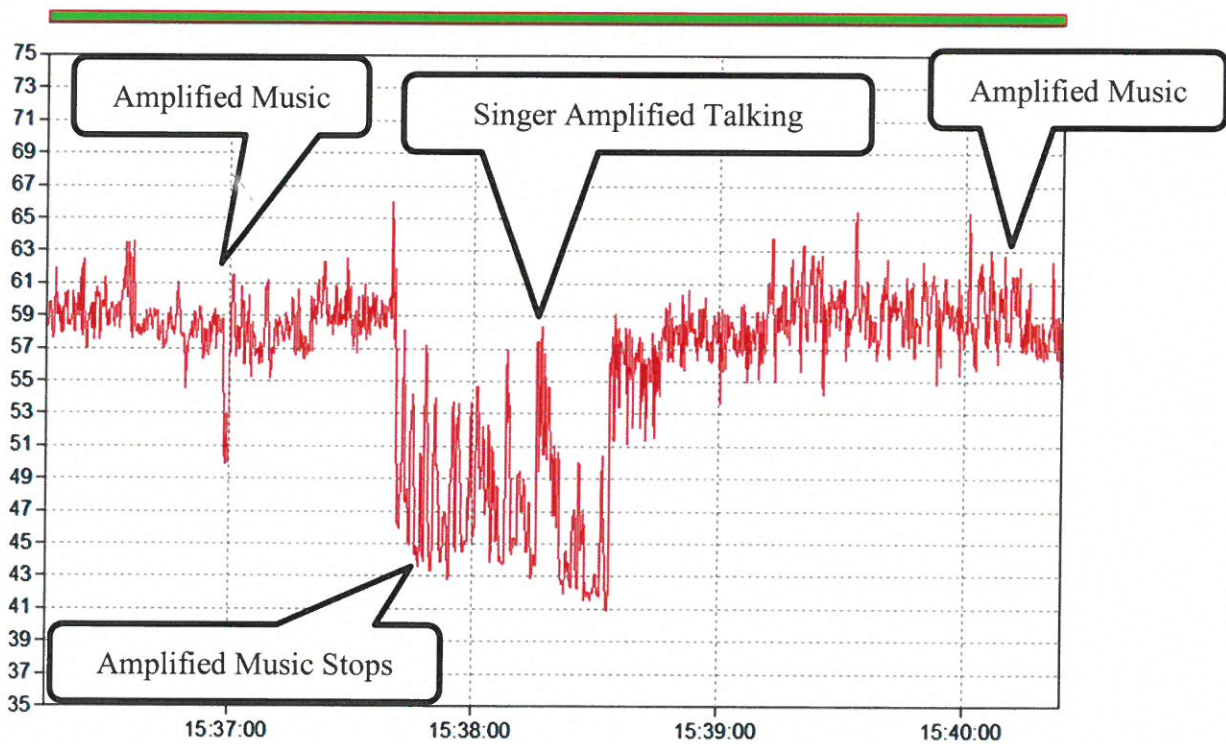
**Norsonic AS**  
P.O.Box 24  
N-3421 Lierskogen, Norway  
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25/09/21



26/09/21

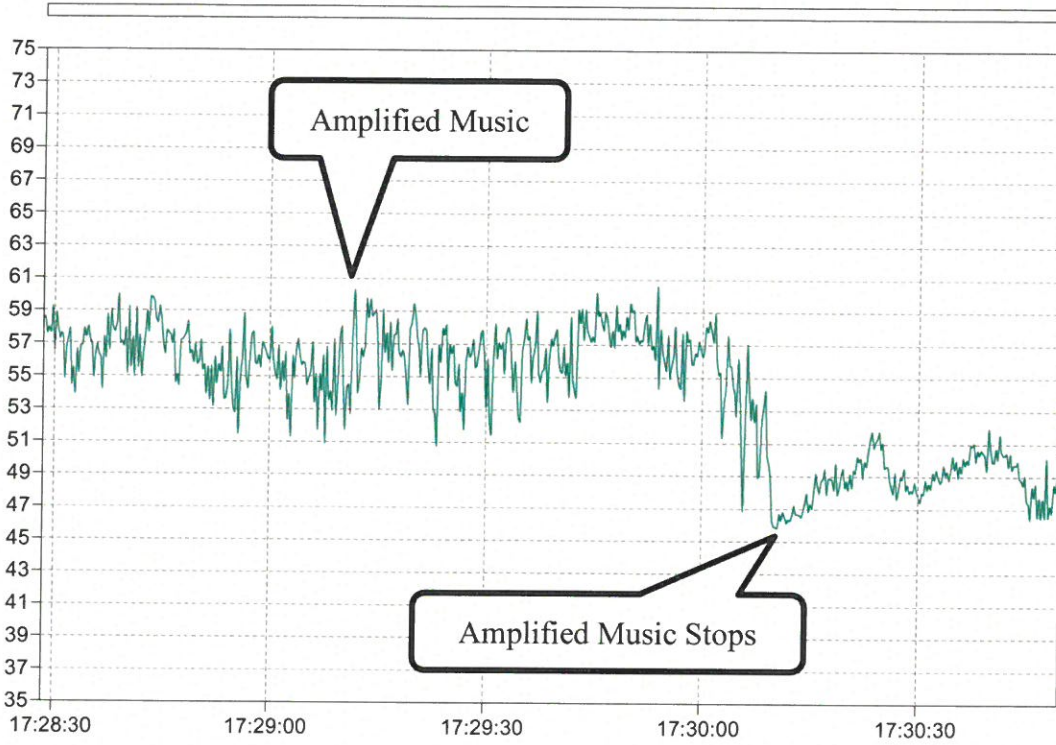
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